

APPENDIX A — DAMAGE PRICE LIST

The following prices apply to damage assessed at return. With Damage Waiver, accidental part damage fees are reduced by 50%. Paintwork repainting and theft are excluded from insurance reductions.

Part / Component	City Bike	Fatbike / E-bike	Cargo Bike
GENERAL PARTS			
Helmet (loss or damage)	€39	€39	€39
Phone holder	€23	€23	€23
Lost key or padlock	€46	€46	€137
Front light	€28	€40	€40
Back light	€34	€46	€46
Brake system	€28	€63	€63

Part / Component	City Bike	Fatbike / E-bike	Cargo Bike
Broken / stolen wheel	€57	€80	€120
Mudguard	€40	€86	€86
Pedals	€40	€40	€40
Handlebar	€33	€33	€50
Kickstand	€34	€57	€57
Bell	€11	€11	€11
Grip	€22	€22	€22
Brake lever	€34	€34	€34
Derailleur	€52	€172	€172
Gear shifters	€34	€34	€50
Saddle	€37	€63	€63
Seat post	€28	€63	€63
Chain guard	€34	€115	€115
Spoke	€20	€26	€26
Wheel tyre	€40	€57	€57
Basket / front carrier	€28	€28	€52
Luggage carrier (rear)	€52	€52	€230
Fork / suspension	€80	€230	€230
Baby seat	€63	€63	€63
E-BIKE SPECIFIC PARTS			
Engine / motor	€—	€655	€655

Battery	€—	€563	€563
Charger	€—	€80	€80
LCD display	€—	€195	€195
Engine wheel	€—	€517	€517
CARGO BIKE SPECIFIC PARTS			
Cargo box — hole / crack	€—	€—	€34
Cargo box — broken part	€—	€—	€207
Seatbelt (per belt)	€—	€—	€35
Rain cover	€—	€—	€75
PAINTWORK DAMAGE			
Minor scratches (surface only)	€35	€35	€35
Deep scratches / gouges (primer exposed)	€90	€90	€90
Repainting required (minimum charge)	€220	€220	€390

* Prices include VAT. Actual replacement costs may vary. VIVELO reserves the right to charge actual repair or replacement cost where it exceeds the listed price.

* With Damage Waiver (€3/day), accidental part damage fees are reduced by 80%. Paintwork repainting, theft, and flat tires are excluded.

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